

National Credit Union Administration

FY 2021 NO FEAR Act Data

1st Quarter - October 1, 2020 - December 31, 2020

Complaint Activity	2016	2017	2018	2019	2020	FY 21 1st qtr
Number of Complaints Filed	3	6	5	5	5	1
Number of Complainants	3	6	5	4	5	1
Repeat Filers in Fiscal Year	0	0	0	1	0	0

Complaints by Basis	2016	2017	2018	2019	2020	FY 21 1st qtr
Race	2	4	3	4	1	1
Color	1	1	3	2	0	0
Religion	0	0	0	0	0	0
Reprisal	1	2	2	3	3	0
Sex	1	3	1	3	3	1
National Origin	1	0	1	0	0	0
Equal Pay Act	0	1	0	0	0	0
Age	0	3	2	3	2	1
Disability	0	3	1	4	3	0
Genetic Information	0	0	0	0	1	0

Note: Complaints can be filed alleging multiple bases. The sum of the bases may not equal total complaints filed.

Complaints by Issue	2016	2017	2018	2019	2020	FY 21 1st qtr
Appointment/Hire	0	0	0	0	0	0
Assignment of Duties	2	1	1	0	2	0
Awards	1	0	1	1	0	0
Conversion to Full-time	0	0	0	0	0	0
Demotion	0	0	0	1	0	0
Reprimand	0	0	0	1	0	0
Removal	0	0	0	0	0	0
Suspension	0	0	0	1	1	0
Other	0	0	0	0	1	0
Duty Hours	0	0	0	0	0	0
Evaluation Appraisal	2	0	2	1	2	0
Examination/Test	0	0	0	0	0	0
Harassment						
Non-Sexual	0	0	0	2	2	0
Sexual	1	0	0	0	1	0
Medical Examination	0	0	0	0	0	0
Pay (Including Overtime)	1	1	0	0	0	0
Promotion/Non-Selection	1	4	1	2	2	1
Reassignment						
Denied	0	0	0	0	0	0
Directed	0	0	0	0	0	0
Reasonable Accommodation	0	2	1	1	0	0
Reinstatement	0	0	0	0	0	0
Retirement	0	0	1	0	0	0
Termination	0	1	0	0	0	0
Terms/Conditions of Employment	1	0	1	1	3	0
Time and Attendance	0	0	0	1	1	0
Training	0	0	0	1	0	0
Other (Verbal Remarks)	0	0	1	1	0	0

Note: Complaints can be filed alleging multiple issues. The sum of the issues may not equal total complaints filed.

Processing Time	2016	2017	2018	2019	2020	FY 21 1st qtr
Complaints pending during fiscal year	10	8	13	12	*12	8
Average number of days in investigation stage	201	198	229	157	*204	196
Average number of days in final action stage	0	0	90	0	69	0
Complaint pending during fiscal year where hearing was requested	6	4	8	9	9	5
Average number of days in investigation stage	206	245	261	238	228	230
Average number of days in final action stage	335	293	333	213	424	433
Complaint pending during fiscal year where hearing was not requested	1	1	2	0	1	0
Average number of days in investigation stage	178	166	179	0	180	0
Average number of days in final action stage	155	58	54	0	57	0

*These numbers are corrections to last quarter's report.

Complaints Dismissed by Agency	2016	2017	2018	2019	2020	FY 21 1st qtr
Total Complaints Dismissed by Agency	0	0	1	0	1	0
Average days pending prior to dismissal	0	0	90	0	69	0

Complaints Withdrawn by Complainants						
Total Complaints Withdrawn by Complainants	0	0	0	0	0	0

Note: Complaints can be filed alleging multiple bases. The sum of the bases may not equal total complaints and findings.

Findings After Hearing

Appointment/Hire	0	0	0	0	0	0	0	0	0	0	0
Assignment of Duties	0	0	0	0	0	0	0	0	0	0	0
Awards	0	0	0	0	0	0	0	0	0	0	0
Conversion to Full-time	0	0	0	0	0	0	0	0	0	0	0
Disciplinary Action	0	0	0	0	0	0	0	0	0	0	0
Demotion	0	0	0	0	0	0	0	0	0	0	0
Reprimand	0	0	0	0	0	0	0	0	0	0	0
Suspension	0	0	0	0	0	0	0	0	0	0	0
Removal	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0
Duty Hours	0	0	0	0	0	0	0	0	0	0	0
Evaluation Appraisal	0	0	0	0	0	0	0	0	0	0	0
Examination/Test	0	0	0	0	0	0	0	0	0	0	0
Harassment	0	0	0	0	0	0	0	0	0	0	0
Non-Sexual	0	0	0	0	0	0	0	0	0	0	0
Sexual	0	0	0	0	0	0	0	0	0	0	0
Medical Examination	0	0	0	0	0	0	0	0	0	0	0
Pay (Including Overtime)	0	0	0	0	0	0	0	0	0	0	0
Promotion/Non-Selection	0	0	0	0	0	0	0	0	0	0	0
Reassignment	0	0	0	0	0	0	0	0	0	0	0
Denied	0	0	0	0	0	0	0	0	0	0	0
Directed	0	0	0	0	0	0	0	0	0	0	0
Reasonable Accommodation	0	0	0	0	0	0	0	0	0	0	0
Reinstatement	0	0	0	0	0	0	0	0	0	0	0
Retirement	0	0	0	0	0	0	0	0	0	0	0
Termination	0	0	0	0	0	0	0	0	0	0	0
Terms/Conditions of Employment	0	0	0	0	0	0	0	0	0	0	0
Time and Attendance	0	0	0	0	0	0	0	0	0	0	0
Training	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0

Findings Without Hearing

Appointment/Hire	0	0	0	0	0	0	0	0	0	0	0
Assignment of Duties	0	0	0	0	0	0	0	0	0	0	0
Awards	0	0	0	0	0	0	0	0	0	0	0
Conversion to Full-time	0	0	0	0	0	0	0	0	0	0	0
Disciplinary Action	0	0	0	0	0	0	0	0	0	0	0
Demotion	0	0	0	0	0	0	0	0	0	0	0
Reprimand	0	0	0	0	0	0	0	0	0	0	0
Suspension	0	0	0	0	0	0	0	0	0	0	0
Removal	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0
Duty Hours	0	0	0	0	0	0	0	0	0	0	0
Evaluation Appraisal	0	0	0	0	0	0	0	0	0	0	0
Examination/Test	0	0	0	0	0	0	0	0	0	0	0
Harassment	0	0	0	0	0	0	0	0	0	0	0
Non-Sexual	0	0	0	0	0	0	0	0	0	0	0
Sexual	0	0	0	0	0	0	0	0	0	0	0
Medical Examination	0	0	0	0	0	0	0	0	0	0	0
Pay (Including Overtime)	0	0	0	0	0	0	0	0	0	0	0
Promotion/Non-Selection	0	0	0	0	0	0	0	0	0	0	0
Reassignment	0	0	0	0	0	0	0	0	0	0	0
Denied	0	0	0	0	0	0	0	0	0	0	0
Directed	0	0	0	0	0	0	0	0	0	0	0
Reasonable Accommodation	0	0	0	0	0	0	0	0	0	0	0
Reinstatement	0	0	0	0	0	0	0	0	0	0	0
Retirement	0	0	0	0	0	0	0	0	0	0	0
Termination	0	0	0	0	0	0	0	0	0	0	0
Terms/Conditions of Employment	0	0	0	0	0	0	0	0	0	0	0
Time and Attendance	0	0	0	0	0	0	0	0	0	0	0
Training	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0

Pending Complaints Filed in Previous Fiscal Years by Status	2016	2017	2018	2019	2020	FY 21 1st qtr
Total complaints from previous Fiscal Years	5	7	7	5	4	6
Total Complainants	5	7	7	5	4	6

Number of previous complaints pending at close of quarter
Investigation
Hearing
Final Action
Appeal with EEOC Office of Federal Operations

Complaint Investigations	2016	2017	2018	2019	2020	FY 21 1st qtr
Pending Complaints Where Investigations Exceeds Required Time Frames	0	0	1	1	0	0